

TeleHealth Insurance and Billing Cheat Sheet

<u>Insurance</u>	<u>Start Date</u>	<u>Copay waived?</u>	<u>Telephone-only permitted?</u>
Medicare Billing: POS: 11, Modifier 95 https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet	3/6/20	No	Yes (Effective 4/30)
Aetna Billing: POS: 02; Modifier GT or 95 https://www.aetna.com/content/dam/aetna/pdfs/health-care-professionals/bh-televideo-service-codes-covid-19.pdf	3/6/20 Until 6/4/20	Yes	Yes
Anthem Billing: POS: 02; Modifier 95 https://mediproviders.anthem.com/Documents/NVNV_CAID_PU_COVID19GuidanceTelehealthBH.pdf	3/17/20 For 90 days	Yes	Yes
Magellan Billing: POS: 02; Modifier: either GT or 95 can be used https://magellanprovider.com/education/telehealth.aspx		No?	Yes
MHN Billing POS: 02; Modifier: 95 for both telephone only and video/audio <i>Provider needs to obtain addendum form (call 866-966-0298)</i> More info in Word Doc in MHN email dated 3/28	3/1/20		Yes
Optum Billing POS: 02; Modifier: GT for both telephone only and video/audio https://www.optum.com/content/dam/optum3/optum/en/resources/PDFs/OBH_COVID-19_Telehealth%20Update_03192020_FINAL_WithMemberDisclaimer.pdf	Immediately	No?	Yes
UHC Billing POS: 02; Modifier: GT https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services.html	3/18/20- 6/18/20	Yes	Yes

Notes:

*These regulations apply to IN-NETWORK providers only

*Modifier 95 is similar to GT in use cases, but unlike GT, there are some limits to the codes that it can be appended to. Modifier 95 is a newer modifier code (1/17). Either can be used as modifiers for common therapy codes for most insurances.

Great website to look up related information for almost any insurance:

<https://www.ahip.org/health-insurance-providers-respond-to-coronavirus-covid-19/>